



# Exchange and Study Abroad Fact Sheet 2024-25

## Great things about studying at the University of Surrey

- ◆ Great [location](#) just outside London (34 mins by train); 40 mins by coach to Heathrow airport and by train to Gatwick airport
- ◆ Exchange students are eligible to apply for [University accommodation](#) and we can usually guarantee everyone a room.
- ◆ Ranked 11th in the latest UK [National Student Survey 2024](#)—strong performance on student satisfaction ([other rankings](#))
- ◆ Teaching Excellence Framework ([TEF](#))—Silver—consistently high quality teaching, learning and outcomes for its students
- ◆ [Friendly, leafy campus](#) set in the vibrant historic market town of [Guildford](#), a 10-minute walk from the town centre
- ◆ One of the most culturally diverse universities in the UK, with over 140 nationalities and around 25% international [students](#).

## INSTITUTIONAL INFORMATION

**Institution name:** University of Surrey  
**Location:** Guildford, Surrey, southeast England, United Kingdom  
**Main website:** [surrey.ac.uk](http://surrey.ac.uk)  
**Exchange website:** [surrey.ac.uk/student-exchanges/incoming-students](http://surrey.ac.uk/student-exchanges/incoming-students)



## ACADEMIC INFORMATION

**Academic Calendar:**

<b>Autumn/Semester 1 (including orientation):</b>	12 September 2024 — 24 January 2025
<b>Exam Period:</b>	6 — 24 January 2025
<b>Spring/Semester 2 (including orientation):</b>	30 January — 6 June 2025
<b>Exam Period:</b>	19 May — 6 June 2025

**Key Dates:** public holidays, university closure and vacation dates

**Study load:** Full-time – 60 Surrey credits / 30 ECTS per semester – typically, 4 modules of 7.5 ECTS each

**Language of Teaching:** English (except for French/Spanish/German modules)

**Degree Programmes:** [Undergraduate Programmes](#) / [Postgraduate Programmes](#)

**Choosing Modules:** Visit our [Programme & Module Catalogue](#) and select the relevant academic year for detailed descriptions of the degree programmes and modules on offer. We highly recommend choosing from one programme and year/level if possible to avoid timetabling issues.

### Subject Areas:

#### [FACULTY OF ARTS AND SOCIAL SCIENCES \(FASS\)](#)

- ◆ Business
- ◆ Economics
- ◆ English Literature
- ◆ Hospitality & Tourism Management
- ◆ Law
- ◆ Languages (French, German, Spanish)
- ◆ Music
- ◆ Politics
- ◆ Sociology (including Criminology and Media & Communication)

#### [FACULTY OF HEALTH AND MEDICAL SCIENCES \(FHMS\)](#)

- ◆ Biochemical Sciences
- ◆ Microbial Sciences
- ◆ Midwifery (specific agreements only)
- ◆ Nursing (specific agreements only)
- ◆ Nutrition, Food and Exercise Sciences
- ◆ Paramedic Science (specific agreements only)
- ◆ Psychology

#### [FACULTY OF ENGINEERING AND PHYSICAL SCIENCES \(FEPS\)](#)

- ◆ Chemical & Process Engineering
- ◆ Chemistry (limited availability)
- ◆ Civil & Environmental Engineering
- ◆ Computer Science
- ◆ Electrical & Electronic Engineering
- ◆ Environment & Sustainability
- ◆ Mathematics
- ◆ Mechanical Engineering Sciences
- ◆ Physics



## University Accommodation

Exchange and study abroad students may apply for [university accommodation](#). It is located on 3 sites: the main **Stag Hill campus**, **Manor Park** nearby, and **Hazel Farm** in north Guildford—see [campus maps](#). We can usually accommodate all of our exchange students, at [prices](#) to suit a range of budgets (GB£79-266 per week, including utility bills, broadband and [contents insurance](#)).

**Room allocations:** August/early December.

Student flats consist of a number of bedrooms and a shared kitchen. The campus has various [food and drink outlets](#) – coffee shops, restaurants, canteens, take-aways, a food market and shop – and a superstore nearby. Meal plans are not available.



**Private Sector Accommodation:** For those wanting to live off-campus, key information and advice on finding a shared student house, lodgings with a house owner, or a flat to rent in the private sector nearby are available [here](#).

**Sports and Exercise:** check out our state-of-the-art [Surrey Sports Park](#), [student membership rates](#) and [TeamSurrey sports and activities](#).

**Clubs & Societies:** Surrey Students' Union offers over 150 student [clubs and societies](#) and a lively programme of [events](#).

**Buddy Network:** join our dedicated WhatsApp group before your arrival to meet other incoming exchange/study abroad students, and Surrey students who have studied or worked abroad and can answer your questions and help you settle in.

**Living Costs:** Exchange students don't pay tuition fees to Surrey.

[Average living costs](#) for students: around GB£182 per week, excluding accommodation / GB£1,023 per month, including accommodation.

**Visas & Immigration:** Check [here](#) to see if you need a visa to study in the UK and the rules.

- ◆ Study-only stays up to 6 months by nationals who don't need a visa for short visits (e.g. citizens of the EU/EEA, Australia, Hong Kong, Malaysia, New Zealand, Singapore, S Korea, USA): entry as a Visitor (free).

- ◆ Study-only stays up to 6 months by [visa nationals](#): [Standard Visitor visa](#) (GB£115).

- ◆ Stays of more than 6 months: [Student visa](#) (GB£490) + [healthcare surcharge](#) (GB£776).

- ◆ Study + work up to 6 months (paid/unpaid/internship): [Student visa](#) (GB£490).

- ◆ Study + work for up to 2 years for certain nationals: [Youth Mobility Scheme visa](#) (GB£298) + [healthcare surcharge](#).

- ◆ Study + work for up to 5 years for certain nationals with a grandparent born in the UK: [UK Ancestry visa](#) (GB£637) + [healthcare surcharge](#).

**Healthcare and Insurance:** you will need your own travel insurance, with some health cover. The EU/EEA [EHIC](#), reciprocal healthcare agreements and visa [healthcare surcharge](#) provide good but not full health cover.

**Disabilities and Additional Needs:** see our [Disability & Neurodiversity Service](#).

**English and Other Languages:** see [here](#) for free classes and opportunities to learn or practise English and other modern languages.

## ENTRY REQUIREMENTS

- ◆ Must study full-time (30 ECTS credits per semester), unless you only need 22.5 ECTS
- ◆ Able to attend to the end of the semester, unless all your final assessments are online
- ◆ Minimum GPA of 3.0 on the 4.0-point scale; 3.75 on the 5.0-point scale; 5.25 on the 7.0-point scale, or the equivalent
- ◆ Non-native English speakers must meet the English language entry requirement for your chosen [Undergraduate/Postgraduate](#) course(s)
- ◆ Non-native English speakers applying for a Student visa must submit one of our [accepted English language qualifications](#) at the required level for your course with your Surrey application. Visitors coming for 6 months or less can submit a letter from your home institution confirming you meet the English language requirement for your Surrey course and stating your [CEFR level](#)
- ◆ A current passport, valid for 6 months after the end of your stay.

## NOMINATIONS

**Deadlines:** For Semester 1 (Sep-Jan): 15 April

For Semester 2 (Feb-Jun): 15 September

### How to nominate:

Partner institutions are asked to nominate your students to us via this [form](#), including

- ◆ student first name and surname
- ◆ subject area (or main subject area at Surrey if different)
- ◆ level of study at Surrey (bachelor's/master's/doctoral)
- ◆ period of stay (sem1/sem2/full year/other)
- ◆ email address (personal email preferred).

## APPLICATIONS

**Deadlines:** For Semester 1 (Sep-Jan): 15 May

For Semester 2 (Feb-Jun): 15 October

Approved nominees will be sent links to our autumn/spring application form and other documents from April/September.

### Supporting documents required with application:

- ◆ Surrey Learning Agreement form
- ◆ Complete, official transcript of records, in English
- ◆ Postgraduates: bachelor's degree certificate
- ◆ Further Information form (list of current modules and details of previous study that meets any prerequisites)
- ◆ Copy of your passport photo page
- ◆ Non-native English speakers – English language evidence:
  - ◇ Students needing a Student visa: one of our [accepted English language qualifications](#)
  - ◇ Visitors: one of our [accepted English language qualifications](#) if you have one or a letter from your home institution confirming that your English meets your Surrey course requirements and stating your CEFR level.
- ◆ Hospital placements: police check certificate.

**Acceptance emails, visa support letters and accommodation applications:** June/November

## CONTACT DETAILS

### Incoming Exchange & Study Abroad Team

International Engagement Office (IEO)  
University of Surrey,  
Senate House (12 SE 03), Stag Hill,  
Guildford, Surrey GU2 7XH, UK

### Mobility agreements and student balances:

Liz Lynch, International Mobility Manager  
[e.lynych@surrey.ac.uk](mailto:e.lynych@surrey.ac.uk) T: +44 1483 684023

### Contacts for students coming to Surrey:

Zoe Stevenson T: +44 1483 683152  
Louisa Leung  
[ieo.incoming@surrey.ac.uk](mailto:ieo.incoming@surrey.ac.uk)





# **Exchange and Study Abroad Guide 2024-25**

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## Contact Details

### Office in charge of exchange and study abroad programmes

International Engagement Office (IEO), University of Surrey, Senate House (12 SE 03), Stag Hill, Guildford, Surrey GU2 7XH, United Kingdom

### Mobility agreements / student balances

Elizabeth Lynch, International Mobility Manager

E: [e.lynch@surrey.ac.uk](mailto:e.lynch@surrey.ac.uk)

T: +44 1483 684023

### Incoming exchange & study abroad contacts

#### Incoming Team email

E: [ieo.incoming@surrey.ac.uk](mailto:ieo.incoming@surrey.ac.uk)

Mrs. Zoe Stevenson, International Mobility Coordinator

T: +44 1483 683152

Louisa Leung, International Mobility Assistant

**Office hours:** 9am-5pm (UK time) Monday-Friday. **Office days:** Monday, Tuesday and Wednesday; other days working from home.

**No-reply email address:** please note, you may receive a few emails from [noreply.surrey@moveon4.com](mailto:noreply.surrey@moveon4.com). Please do not send emails to this address but **do save it to your safe senders' list and frequently check your junk mail/spam folders**, as emails from this address are sometimes filtered.

### Academic Exchange Coordinators / Personal Tutors

The [Academic Exchange Coordinator](#) for your department(s) at Surrey is responsible for approving your modules. The Exchange Coordinator in your main department (where you are taking all or most of your modules) signs your learning agreement. In most cases, they are usually also your Personal Tutor (you can check in your Surrey Self Service account), so you will meet with them at least twice during the semester to check how you are getting on and signpost you to any support services you might benefit from.

You may email them for more information about modules and module prerequisites, and to check whether they can approve particular modules for you (you will need to send them your latest transcript of results, in English, and a list of the modules you are currently taking).

## Academic Calendar 2024-25

<b>Autumn/1st Semester</b> (Sep-Jan)	Arrival:	Wednesday 11 September 2024
	Exchange Orientation (obligatory):	12-13 September
	Welcome Week:	16-20 September
	Teaching:	23 September – 3 January
	Winter Vacation:	7-29 December 2024
	Revision Week:	30 December 2024 - 3 January 2025 (classes for some)
	Exams:	6-24 January, including Saturdays*
	Depart:	25-27 January
Results and Transcripts:		Around 27 February
Vacation week for full-year students:		27-31 January 2025
<b>Spring/2nd Semester</b> (Feb-Jun)	Arrival	Wednesday 29 January 2025
	Exchange Orientation (obligatory):	30-31 January
	Teaching:	3 February – 9 May
	Spring Vacation:	12 April – 4 May
	Revision Week:	12-16 May
	Exams:	19 May - 6 June, including Saturdays*
	Depart:	7-9 June
Results and Transcripts:		Around 10 July (around 3 July for Year 3 modules)
<b>Reassessment Period</b>	Exam Reassessment Period:	Around 18-29 August 2025 (to be confirmed)
	Coursework Deadlines:	Fixed dates during exam reassessment period
	Results Release Date:	Around 18 September (to be confirmed)



See our [Key Dates](#) for public holidays and university closure dates.

\*Students with on-campus exams must return/remain at Surrey to complete them. Students taking modules assessed by online exam or coursework may leave earlier, as these can be submitted remotely.

Students whose semester resumes at their home institution in January (e.g. Singapore, USA) are advised to come to Surrey for our spring semester (February-June), unless you are sure you can take only coursework- or online exam-based modules.

## Timings of Traineeships

### Research Project Traineeships

If you are doing a Surrey research project module, you must follow the given timings and deadline for the module. If you are doing an independent research project, the start and end dates of your project are more flexible and should be agreed with your home institution and your Surrey supervisor. Institutional agreements state the required duration of the project, usually 6 or 8 months.

### Hospital Clinical Placements and Health Sciences Academic Calendar

- If following a taught nursing/midwifery/paramedic science programme, the year begins at the standard exchange orientation and runs to approximately early July.
- If doing a hospital-based clinical placement - usually 2-3 months - you should agree your placement dates with your home institution and Surrey, but we recommend trying to arrive in time for our exchange orientation at the start of the semester if at all possible.

## Great things about studying at the University of Surrey



- Great [location](#) just outside London (34 minutes by train) so easy access to some of the UK's most famous landmarks and top-class entertainment and attractions, as well as to the Eurostar for travel to European cities; around 40 minutes by coach to Heathrow and by train to Gatwick airport for travel to exciting European destinations.
- Exchange/study abroad students are eligible to apply for [University accommodation](#) and we can usually guarantee everyone a room.
- Ranked 11th in the latest UK [National Student Survey 2024](#) —strong performance on student satisfaction ([other rankings](#))
- Teaching Excellence Framework (TEF) – Silver – consistently high quality teaching, learning, and outcomes for its students.
- [Friendly, leafy campus](#), a 10-minute walk from the centre of the vibrant, historic market town of [Guildford](#) in southeast England.
- One of the most culturally diverse universities in the UK, with over 140 nationalities and around 25% international [students](#).







## Types of Exchange and Study Abroad Students at Surrey

This guide is aimed at the following students:

**Student Exchange Agreement Students** – students from non-UK institutions, studying or doing a research project or a hospital placement at the University of Surrey for one or two semesters or a few months under an exchange agreement between Surrey and their home institution. Surrey sends students to the partner institution in exchange.

**Fee-Paying Students** - students from a non-UK higher education institution, who pay tuition fees to the University of Surrey to study here for one or two semesters. We host two types of fee-paying students:

- **Study Abroad Agreement Students** - fee-paying students undertaking one or two semesters at the University of Surrey, where Surrey has an existing formal, incoming-only, short-term study abroad agreement with the sending institution.
- **Independent Study Abroad Students** - fee-paying students undertaking one or two semesters at the University of Surrey where there is no formal study abroad agreement in place with the student's home institution. Acceptance of independent study abroad students is at the discretion of each academic department.

## Tuition Fees

- Exchange students do not pay tuition fees to Surrey, but usually pay some administrative fees to their sending institution.
- Study Abroad Agreement students will be charged tuition fees in accordance with the terms set out in the agreement between the University of Surrey and the partner university (if coming to Surrey for just 1 semester, half the annual fees are payable).
- Independent Study Abroad students will be charged fees based on their chosen Surrey programme and length of stay (half the full-year fees if coming for just one semester) - see [surrey.ac.uk/global-engagement/international-students/short-term-incoming-occasional-students](https://surrey.ac.uk/global-engagement/international-students/short-term-incoming-occasional-students).

## Faculties and Departments at Surrey

We have 3 faculties at Surrey:

- Faculty of Arts and Social Sciences (FASS)
- Faculty of Health and Medical Sciences (FHMS)
- Faculty of Engineering and Physical Sciences (FEPS)

See [here](#) for details of the schools/departments within each faculty.

## Entry Requirements

- Currently in full-time study at a higher education institution.
- Willing to engage fully in a full-time course load at Surrey i.e. 60 UK credits/30 ECTS credits per semester - typically 4 modules per semester. Students who will be graduating at the end of their stay or need to take a distance-learning module from their home institution and so don't need a full study load may take just 3 modules/22.5 ECTS.
- Minimum cumulative GPA of 3.0 on the 4.0-point scale; 3.75 on the 5.0-point scale; 5.25 on the 7.0-point scale.
- Able to attend for the full semester, including the exam period, unless taking modules only assessed by coursework. Some exams are online and can be done remotely but others are in-person and require students to remain on campus.
- Non-native English speakers must meet the English language requirement for your course(s), as specified in each course's Entry Requirements section in the [Undergraduate](#) / [Postgraduate](#) course overview. Typically, our
  - undergraduate Faculty of Engineering & Physical Sciences (FEPS) courses require IELTS Academic 6.5 with 5.5 in each of the 4 components (writing, listening, speaking, reading) or an equivalent qualification/[CEFR](#) B2 level.
  - undergraduate courses in our Faculty of Arts & Social Sciences (FASS) and Faculty of Health & Medical Sciences (FHMS) generally require IELTS Academic 6.5 with 6.0 in Writing and 5.5 in the other components or the equivalent/[CEFR](#) high B2 but ideally C1.
  - Nutrition & Dietetics, Nursing, Midwifery and Paramedic Science programmes require IELTS 7.0 with 7.0 in each component or the equivalent.
  - postgraduate/master's courses usually require IELTS 6.5 with 6.0 in each component or the equivalent/[CEFR](#) C1.

Accepted English language evidence from non-native English speakers:

- Students studying at Surrey for 6 months or less as a Visitor (no work or internships outside your course allowed) can submit one of the University's [accepted English language qualifications](#) if you have one or else you may submit a letter from your home institution confirming that you meet the English language requirement for your Surrey course(s) and stating your [CEFR](#) level.
- Students requiring a Student visa (to study in the UK for more than 6 months or to work whilst studying/do an internship





outside your Surrey course) must submit with their exchange application one of our [accepted English language qualifications](#) at the required level for their Surrey course – we cannot accept any other qualifications. IELTS/TOEFL/Pearson/Trinity College London/Duolingo certificates must be no more than 2 years old when you start at Surrey. We can only accept your most recent test results.

- Health sciences students (nursing, midwifery, paramedic science) must submit with their exchange application one of our [accepted English language qualifications](#) at the appropriate level for their Surrey programme or Norwegian nationals may submit a senior high school transcript with English at minimum Level 5 out of 6.

For more details about visas, please see the Visa section.

## Nominations

**Nomination Deadlines**      **15 April** for September entry / **15 September** for February entry

### Exchange and Study Abroad Agreement Students

Exchange and study abroad partners are asked to complete our [online nomination form](#) or, if you have more than 6 nominees, you can email your nominations to the IEO on [ieo.incoming@surrey.ac.uk](mailto:ieo.incoming@surrey.ac.uk).

Nominations should include:

- first name
- surname
- subject of degree (or main subject area at Surrey if different)
- level of study during stay: UG (bachelor's) / PGT (master's) / PhD (doctoral)
- period of stay: semester 1 (Sep-Jan) / semester 2 (Feb-Jun) / full year (Sep-Jun) / other dates (research placements and clinical placements)
- nominee email address (personal email addresses are preferred to university email addresses for technical reasons).

We will confirm acceptance of nominations by email to our partner institutions.

### Independent Study Abroad Students

For independent study abroad students, the nomination stage is replaced by an initial enquiry phase. If your proposed study programme is approved by the relevant academic department at Surrey, this is considered the equivalent of you having been nominated.

## Applications

**Application Deadlines**      **15 May** for September entry / **15 October** for February entry

Once we have approved our partner institution's nominations, nominated students will be sent information and the link to our autumn/spring application form and invited to register for our [Sharepoint](#) to access further application documents and information.

If you need advice or have any queries about module content or our module prerequisites/co-requisites, please contact the [Academic Exchange Coordinator](#) representing the relevant department.

**Supporting documents** - to be submitted with online application:

1. [Surrey Learning Agreement form](#) – completed electronically, and signed and dated by student and home coordinator (pdf)
2. Official transcript of records (pdf, in English)
3. Further Information form (listing the modules you are currently taking and, if any of your Surrey module choices have a prerequisite, any previous modules you have taken that meet these (pdf, in English)
4. Passport photo page (pdf - passport must have 6 months remaining at the end of your stay; if you don't have a passport or your passport has expired/is due to expire, please apply as soon as possible to avoid delays with your application)
5. Evidence of English language proficiency (non-native speakers) - students who will need a Student visa (staying for more than 6 months or working whilst studying at Surrey) must provide one of our [accepted English language qualifications](#) at the required level for your Surrey course - see 'Entry Requirements' in your (main) [Undergraduate](#) or [Postgraduate](#) course overview. Students coming for 6 months or less as a Visitor can provide one of our accepted qualifications if you have one, or two or three other forms of evidence if not (see 'Visas and English Requirements' section below) (one pdf)
6. Police check certificate – required only from students doing hospital placements (pdf)
7. Letter of recommendation from an academic – required only from independent study abroad students.

We **do not require** any hard copies of documents by post. All supporting documents must be uploaded and submitted online



with your application to Surrey. We can only consider applications that are complete. If students are awaiting documents, e.g. passport/English language test certificate/degree certificate, please upload a note to your application giving the expected date of receipt, and then upload the required document to your application as soon as it arrives.

**Receipt acknowledgement** – students will receive a receipt acknowledgement by email within a few minutes of submitting your application.

**Accommodation application** – students will be invited to apply for university accommodation in June-mid-July/early-mid November.

**Confirmation of Acceptance** – we aim to send acceptance emails to students a month after the application deadline (mid-June/mid-November), unless there are outstanding issues with your study programme, application or missing documents. This will be followed by a visa support email, as required.

For more information, go to our 'How to Apply' webpage: [surrey.ac.uk/student-exchanges/incoming-students/how-to-apply](https://surrey.ac.uk/student-exchanges/incoming-students/how-to-apply)

## Visas and English Requirements

A visa is a vignette or sticker in your passport that indicates that you have entry permission to come and study or work in the UK. Check [here](#) whether you need a visa to study (not work) in the UK - 'study' includes taught courses and research placements / Erasmus+ traineeships. Check [here](#) for the documents you need to provide with your visa application or as you enter the UK.

Please also see the summary below, particularly if you would like to work whilst studying in the UK or you plan to leave and re-enter the UK during your stay. NB. A 'national' reflects your nationality/passport-issuing country.

### Students who DON'T need a visa:

- UK and Irish nationals (study and work allowed)
- non-visa nationals (i.e. not on this list of [visa nationals](#)) studying in the UK for **up to 6 months** (no work; single entry permission as a Visitor), unless you plan to leave and re-enter the UK during your stay, in which case a [Standard Visitor visa](#) (multiple entry permission as a Visitor) is recommended.

### Students who DO need a visa:

- [Visa nationals](#) studying in the UK for **up to 6 months** (no work): [Standard Visitor visa](#).
- Non-visa nationals coming for **up to 6 months**, who plan to leave and re-enter the UK during your stay (no work): [Standard Visitor visa](#).
- Any non-UK/-Irish nationals coming to study in the UK for **more than 6 months** (work allowed; healthcare surcharge payable): [Student visa](#).
- Non-UK/-Irish nationals who wish to study AND work in the UK for **up to 6 months** (no healthcare surcharge): [Student visa](#).
- Nationals of some Arab countries coming to study in the UK (no work) for **up to 6 months**: [Electronic Visa Waiver](#) (single entry permission). However, if you plan to leave and re-enter the UK during your stay, you will need a [Standard Visitor visa](#).
- Certain nationals wishing to study and work in the UK for **up to 2 years**: [Youth Mobility Scheme](#).
- Certain nationals with a grandparent born in the UK, wishing to study and work in the UK for **up to 5 years**: [UK Ancestry visa](#).

### Further visa information

#### Student visa

**All non-UK/non-Irish nationals studying in the UK for MORE THAN 6 MONTHS or wanting to WORK whilst studying for any period of time must apply online for a [Student visa](#) before travelling to the UK.** Visa fee: currently GB£490. Visa processing time after visa appointment: 3 weeks.

- Students staying for over 6 months will also need to pay a [healthcare surcharge](#) with your visa application. This gives you access to the same National Health Service (NHS) healthcare as UK citizens.
- Student visa-holders must study full-time in the UK (30 ECTS per semester) and attend and engage fully with your classes. Your attendance and engagement will be monitored, and you will be required to meet with your Personal Tutor each semester to review your progress and engagement.
- As part of the application process, **non-EU/-EEA/-Swiss nationals** will need to provide some supporting documents and attend an appointment at your nearest visa application centre to have your fingerprints and photo taken. You will also need to hand over your passport and provide evidence that you have access to sufficient funds to support yourself whilst on



- exchange (estimated at GB£1,023 per month, including accommodation).
- **EU/EEA/Swiss nationals** do not need to attend a visa appointment or provide your passport or evidence to show that you meet the financial requirements. Instead, as part of your visa application, you will be asked to upload a digital photo using the new [‘UK Immigration: ID Check’ smartphone app](#).
  - [Visa nationals](#) studying certain sensitive science and technology subjects must apply for an [ATAS certificate](#) before applying for the Student visa. This can take 4-6 weeks. We will let you know if this applies to you.
  - Student visa-holders are eligible to work for up to 20 hours per week in term-time and full-time during vacations while studying in the UK (a paid or unpaid position, voluntary work contract, or an internship outside or as part of your Surrey programme).
  - The University will email students a **Confirmation of Acceptance for Studies (CAS) number** once you have been formally accepted to study at Surrey. The CAS number must be entered on your online visa application.
  - To get a CAS number from Surrey, non-native English speakers must submit with your exchange application one of our [accepted English language qualifications](#) at the required level for your Surrey programme(s) and current – see the Entry Requirements section in your course overview in [Undergraduate](#) / [Postgraduate](#). If you are planning to take modules from more than one course, you must meet the highest English language requirement. Most undergraduate FASS and FHMS courses require an English language level equivalent to IELTS Academic 6.5 overall, with at least 6.0 in Writing and 5.5 in the other skills (CEFR high B2/C1), whilst most FEPS programmes require IELTS 6.5 with 5.5 in each skill (CEFR B2), or the equivalent, but they do vary. Our Nutrition & Dietetics and Health Sciences programmes (nursing/midwifery/paramedic science), together with some of our Master’s courses, require IELTS 7.0, with 7.0 in each sub-skill (CEFR C1), or an equivalent qualification.
  - Students staying longer than 6 months may arrive up to **1 month before your exchange orientation** as long as this would not mean overstaying your entry permission to complete your course and assessments; students staying for 6 months or less but wanting to work, may arrive up to 7 days before your orientation.

## Standard Visitor visa / Visitors who don’t need a visa

**Non-UK/-Irish nationals studying only (no working) in the UK for 6 MONTHS OR LESS will, depending on your nationality, need to either:**

- apply for a [Standard Visitor visa](#) before you travel (GB£115) if you're a [visa national](#) or you are not a visa national but you plan to leave and re-enter the UK more than a couple of times during your stay or
- apply for an [electronic visa waiver](#) (GB£30) if you're from one of the eligible Arab countries or
- enter the UK as a Visitor, without a visa (free), if you're not a visa national (e.g. EU/EEA, Australia, Canada, Hong Kong SAR, Macau, New Zealand, Singapore, South Korea, USA).

This applies both to students taking taught modules and students doing research placements (no work allowed). Check which Visitor category applies to you [here](#).

**Non-native English speakers** – you must submit one of the following forms of evidence that you meet the English language requirements of your chosen Surrey course (see the Entry Requirements in your chosen [Undergraduate](#) / [Postgraduate](#) course overview):

- one of our [accepted English language qualifications](#) or
- a letter from your home institution confirming that you meet the English language entry requirement for your chosen Surrey course and indicating your [CEFR level](#).

**Support letter for entry to UK** - once you have been formally accepted by Surrey, we will email all Visitors a visa support letter to apply for your Standard Visitor visa if required or a formal acceptance letter to carry in your hand luggage when you travel to the UK if you aren’t required to apply for a visa.

### Entry to the UK

- You do not need to see a border force officer as you arrive in the UK if you have an e-passport (with a chip) and are a national of a country permitted to use the automatic e-passport gates: **nationals of EU and EEA countries, Switzerland, Australia, Canada, Japan, New Zealand, Singapore, South Korea, USA** (see [uk-border-control](#) information). If you use the e-gates, please keep a copy of your boarding pass or email travel confirmation as evidence of your date of arrival in the UK and bring it to your university registration session during your orientation at Surrey.
- **All other student Visitors must see a border force officer to get a stamp in your passport with your arrival date** – this is really important as you will not be allowed to study in the UK without the stamp and will need to leave and re-enter the UK to get one! NB. Please do not travel to the UK via the Republic of Ireland (the southern part e.g. Dublin), either stopping off or just in transit, as travelers from the Republic of Ireland do not pass through border control on arrival in the UK so do not have the opportunity to get the entry stamp.

**Volunteering** - Visitors are **not eligible to work** while studying in the UK (whether paid or unpaid, voluntary work contract, or an internship outside your Surrey courses). You may however do volunteering on campus or through one of the Surrey Students’ Union volunteering initiatives that doesn’t involve a contract.





**When can I arrive?** - Standard Visitor visa-holders may arrive up to **7 days before your exchange orientation** (check the earliest entry date on your visa); students who can enter the UK as a Visitor without a visa may arrive a few weeks before your orientation as long as this would not mean overstaying your 6-month entry permission to complete your course and assessments or your research placement.

For more information about Border Control and using the e-passport gates, see [here](#).

### Students wishing to extend their stay after arrival

Any student who has entered the UK as a Visitor and wishes to extend their stay from 1 to 2 semesters must:

- first seek approval from your home institution and Surrey exchange offices (exchanges have pre-agreed quotas).
- get approval for modules that will count towards your degree for your second semester and if necessary, provide alternatives.
- be able to provide one of the University's accepted English language qualifications if you are a non-native English speaker.
- leave the UK during a long university break (Christmas/Easter) to apply for a Student visa, pay the visa fee and, if necessary, attend a visa appointment and hand over your passport for your visa to be processed. Your passport and visa should be returned to you within 3 weeks of your appointment.

### Visas for nursing/midwifery/paramedic science clinical placement students

Nursing, midwifery and paramedic science students coming to do an Erasmus-funded clinical placement at the Royal Surrey County Hospital in Guildford will be treating patients and so are considered to be working in the UK. You will therefore need a [Government Authorised Exchange \(GAE\) visa \(Temporary Work\)](#). Visa fee currently GB£298. English requirement: IELTS 7.00 with 7.0 in each subskill or the equivalent or, for Norwegian nationals, a senior high school transcript with English at minimum Level 5 out of 6. The University's HR department will collect some additional information from you about your placement and will send you a Certificate of Sponsorship (CoS) number for your GAE visa application – there is a £25 charge for this. As part of your visa application, you will need to attend a visa appointment at your nearest visa application centre to provide your photo, fingerprints and supporting documents, including your passport. Your passport and visa should be returned to you around 3 weeks after your appointment.

### Visa advice and guidance

For further information about visas and immigration for students, see: [UKCISA](#).

For tailored visa advice, for example regarding how long you can stay in the UK, problems with your visa application, extending your stay or travelling around Europe during your stay, please contact our International Student Advice team: [internationalsupport@surrey.ac.uk](mailto:internationalsupport@surrey.ac.uk) Tel: +44 (0)1483 686868.

### Loss of travel documents

Please take photocopies of your passport, UK visa vignette if you have one, CAS email/visa support letter, any other immigration supporting documents, UK accommodation details and any medical documentation, and give copies to a family member or trusted friend in case you lose your travel documents at any point during your stay or travels. With a local police report and copies of these documents, you should be able to quickly get a replacement passport through your country's embassy or consulate wherever you are at the time.

## Teaching and Module Offering

Teaching at the University of Surrey is in-person, so all students are expected to be on campus to participate in face-to-face learning. Attendance at classes and engagement in the materials on our virtual learning environment will be monitored, and reviewed at meetings with students' personal tutor. Main lectures are often recorded and made available on our virtual learning environment in case students are ill or for revision purposes.

Our module offerings, content and modes of assessment are reviewed annually in early May and any changes will appear in the module descriptions on our [Programme and Module Catalogue](#) by around mid-May.

**We strongly recommend that students make time to read our 'Important Tips for Choosing Modules', available on our Sharepoint, to ensure you select suitable modules first time and so avoid extra work and delays with your application and acceptance. It includes important guidance and course exclusions specific to each academic department.**



## Accommodation

### University accommodation

Click [here](#) for a virtual tour of our campuses.

All exchange and study abroad students are eligible to apply for university accommodation and we are normally able to offer a room to everyone who wants one.

Health Sciences students doing nursing/midwifery/paramedic placements at the Royal Surrey County Hospital can choose to stay either in University accommodation with students (recommended - Manor Park is the most convenient) or [keyworker self-catered accommodation](#) next to the hospital, sharing a flat with other hospital staff.

[University accommodation](#) – follow [this link](#) for room descriptions and virtual tours. We have over 6,000 rooms of various types to suit all budgets and requirements. Most rooms are in small blocks of self-catered flats, with shared kitchens and either ensuite or shared bathrooms. Flats have between 4-14 rooms.

Our accommodation blocks are grouped into 'courts of residence', located on 3 sites around Guildford:

- [Stag Hill](#), our main campus where most academic buildings are located (10-15 minutes' walk from central Guildford)
- [Manor Park student village](#) near the University's state-of-the-art [Sports Park](#) (20 minutes' walk/5 minutes by bus from Stag Hill)
- [Hazel Farm halls of residence](#) in a residential area of north Guildford (20-40 minutes by bus depending on the time of day; 4-week [student bus pass](#) around GB£40).

[Special Room Requirements](#) – There is space on our accommodation application form to note special room requirements (e.g. financial constraints, medical conditions, or preferences such as single-sex, quiet, alcohol-free or with a named friend). Students who need accessible or adapted accommodation should contact our [Disability & Neurodiversity team](#) to discuss your needs and room availability.

[Prices & Payment](#) – Our different types of rooms are in different price bands, ranging from around **GB£79 per week for a split-level shared room, £86 for a budget single room with shared bathrooms, to £210 for a larger enhanced ensuite room**. These rates include all utility bills, broadband (Wi-Fi available), belongings insurance in the room, cleaning, maintenance, 24/7 security, welfare and support services. You must make a pre-payment of GB£250, within a week of receiving your room offer, to secure your room. This amount will be deducted from your initial accommodation invoice. Students are invoiced via your Surrey email 2-3 weeks after arrival, and again in January and April, as relevant. There are different [ways to pay](#) - monthly or for your entire stay in full, particularly if you are at Surrey for just one semester.

[Food & Drink](#) – There are various coffee shops, restaurants and takeaways on campus, together with a food store and a weekly fruit & vegetable market. Manor Park has a coffee shop in the Vet School next door and pop-up coffee cart, and Hazel Farm has a couple of food stores and takeaways nearby. Most students shop at the [Tesco superstore](#) 15 minutes' walk or a 3-minute bus ride from the main campus. Meal plans are not available.

### How to Apply for University Accommodation

**The IEO will email you your Surrey Student Number in early-mid June/November** so you can apply for university accommodation through our online application form. You will need to give your price-band order of preference on the form (it is unfortunately not possible to specify a particular block, court or site) and our Accommodation team will do its best to allocate you to one of your top price-band preferences. Exchange and study abroad students will be placed at each of the 3 sites, in flats with a mix of UK and international full-degree students, and possibly another exchange student.

**To apply for university accommodation once we have sent you your student number, you will need to:**

1. Decide on your [price-band](#) order of preference
2. Read the [Residents' Guide](#)
3. [Set up an accommodation account](#) using your surname, date of birth, a password of your choice and your Surrey Student Number (University ID)
4. Complete the [accommodation application form for New Students](#) with your price-band order of preference.

**Application deadline: 25 July/30 November 2023.**

**Accommodation offers** - are emailed to exchange students from **mid-end August/late November-mid December**. You will have one week to accept your offer online and pay the **GB£250 pre-payment** to secure your room. Please follow the link on your payment confirmation to complete the **e-induction form in Surrey Self-Service** - this is really important as it generates an email with your full accommodation address, which you will need to give to your family and friends before you leave home, have in your hand luggage when you go through UK border control, and show when you collect your key.

**Bedding** - Unless you are travelling to Surrey by car, we recommend you purchase a **bedding pack** from the University's [online store](#) a few weeks before your arrival so that it is in your room when you arrive – there will be a reminder on our Welcome



website pre-departure checklist. The bedding packs are very reasonably priced and include a white sheet, duvet and duvet cover, pillow and pillowcase (not towels). If our online store does not accept your bank card, you can request a bedding pack at your Reception on arrival and you will be invoiced with your first rent invoice.

Accommodation enquiries: [accommodation@surrey.ac.uk](mailto:accommodation@surrey.ac.uk)

Tel: +44 1483 682466

### Students with limited mobility

Because much of the main university campus is situated on a hillside, *motorized* wheelchairs or mobility scooters are advisable. Students with mobility difficulties should contact the Disability and Neurodiversity team [disability@surrey.ac.uk](mailto:disability@surrey.ac.uk) to discuss your needs well in advance of your stay. You should also state your needs clearly on the accommodation application form to ensure you are allocated a ground floor room with wheelchair access and no steps (some ground floor rooms have several steps!). Dedicated disabled flats are usually available at our Manor Park site, a short bus-ride away. Buses in Guildford have lowered steps and drivers will assist disabled users if required. Standard ground floor rooms at Twyford Court and International House on the main campus are suitable for students with some mobility and a smaller, fold-up wheelchair.

### Private-sector student housing

If you would like to live in private-sector housing off-campus, we strongly recommend visiting our [Privately Rented Accommodation](#) for important advice and links.

It is advisable to start looking for private rentals as early as possible. Shared house or flat rentals are for a minimum of 6 or 12 months in the UK by law. By ensuring you only rent a house with other students, you will avoid having to pay the local Council Tax, which can be hundreds of pounds per resident even if there is only one non-student in the house.

Lodging in a landlord's home or in one of the new privately-owned student accommodation blocks next to the University campus or nearby in Guildford can be for a shorter duration.

If you are considering living outside Guildford, please find out about travel times and costs first ([National Rail Enquiries](#)) as public transport is quite expensive in the UK, we have ongoing rail strikes currently and you may have classes most days. The student [16-25 Railcard](#) currently costs £30 for the year and gives you a 1/3 reduction on rail fares outside rush-hour.

## Dyslexia, Special Needs and Disabilities

We aim to create an environment which welcomes students with disabilities, medical conditions, mental health issues, special needs and learning differences (e.g. dyslexia), enabling you to participate fully in university life. Our **Disability and Neurodiversity team** can make classroom and exam adjustments in line with any you have at home.

Applicants with special needs should tick the Special Needs checkbox on the exchange application form and the IEO will contact you before your arrival for brief details and, if appropriate, documentation about your condition and details of any support, resources or adjustments provided by your home institution. We recommend that students get in touch with our **Centre for Wellbeing**, which has trained counsellors, mental health nurses and nurse advisors, or the **Disability and Neurodiversity team** in the Library who can help with special accommodation needs and learning support, resources or adjustments. They will assess whether Surrey is able to meet your needs.

Disability and Neurodiversity Team [study.surrey.ac.uk/study-support/disability-and-neurodiversity](http://study.surrey.ac.uk/study-support/disability-and-neurodiversity)

Centre for Wellbeing [wellbeing.surrey.ac.uk/centre-for-wellbeing](http://wellbeing.surrey.ac.uk/centre-for-wellbeing)

Accessibility information [surrey.ac.uk/visit-university/accessibility-information](http://surrey.ac.uk/visit-university/accessibility-information)

## Buddy Scheme & WhatsApp group

### Buddy Scheme

Our Buddy Scheme links you up with a current Surrey student, usually one who has been on an overseas exchange themselves. They will be happy to answer any questions you may have before your arrival, can meet up with you to help you settle in during your first few weeks at Surrey and will be invited to join exchange social events and trips. We will invite you to register your interest a month or so before your arrival.

### Exchange WhatsApp group

A few weeks before your arrival, we will invite all exchange and study abroad students and Surrey buddies to join our Exchange WhatsApp group – run by our Surrey student peer advisers who have been abroad on exchange themselves – so you can start getting to know each other, share information and maybe even arrange to travel to Surrey together or meet up on your first day.





## Travel to the University

### Airport Arrivals

**Public transport links to Guildford railway station:** [RailAir2 coach](#) from Heathrow airport (around GB£10); [train from Gatwick airport](#) (around GB£15). On your arrival and moving-in day, student helpers will be at Guildford railway station to direct you to the taxi rank at the front of the station for your 5-minute journey (around GB£8-10) to the University key collection points at Stag Hill (Stag Hill and Hazel Farm accommodation) or Manor Park (Manor Park accommodation). Once you have collected the keys to your flat and your room, student helpers will be on hand to walk you to your accommodation or accompany you there in a courtesy minibus if you have a lot of luggage. You will be invited to sign up for arrival assistance on our booking form around a month before you travel, giving your estimated arrival time at Guildford railway station.

### Independent travel to the University

How to get to the University: [surrey.ac.uk/visit-university/how-get-here](https://surrey.ac.uk/visit-university/how-get-here)

## Travel Insurance

All students must buy travel insurance with some health cover before travelling to the UK (see section below). Students who travel to another country for a holiday during their studies in the UK will need additional travel insurance. The University does not have a recommended provider so you will need to search for deals online or find out whether you are covered by your home institution's insurance.

All students living in University accommodation are covered by [contents insurance](#) in their room (up to £4,000) and laptop insurance (up to £2,000) but can extend the cover for an additional fee to include mobile phones outside your room and other benefits.

Students living in privately rented accommodation will need to find out whether personal possessions insurance is included in the rent.

## Healthcare and Insurance

All exchange and study abroad students will need some level of health insurance with your travel insurance, even if you have paid the healthcare surcharge with your Student visa application, are from a country with a reciprocal healthcare agreement with the UK, or you have an [EU EHIC card](#). The University does not provide health insurance or have a preferred provider so you will need to find the most appropriate cover for you.

### Health services

We have a [University health centre](#) – Guilddowns Group Practice – on the main Stag Hill campus, together with a [Centre for Wellbeing](#), with trained counsellors offering advice and support for mental, emotional and psychological issues, and signposting to clinical services. Guildford's main hospital, the Royal Surrey County Hospital, is nearby and has an Accident & Emergency service, open 24/7. Doctors and health centres are called 'GPs'.

Details of who is entitled to free treatment under the UK's National Health Service (the NHS) are available on the [UKCISA website](#). The following NHS treatment is free for everyone:

- emergency hospital treatment (but not follow-up treatment or repatriation)
- family planning services
- diagnosis and treatment of certain highly contagious communicable diseases
- compulsory psychiatric treatment

### Doctor's appointments

Doctor's appointments are booked online on the GP website. All initial appointments are by telephone so all exchange students are strongly advised to get a UK SIM card so they have a UK phone number, as GP's will not ring international numbers (the IEO usually has free UK SIM cards with £5 of calls available for arriving students). The doctor will invite you to an in-person appointment if they need to see you.

### Health insurance for study of more than 6 months

Most international students studying at Surrey for more than 6 months will have paid the [healthcare surcharge](#) with their Student visa application. This entitles you to the same free UK National Health Service (NHS) healthcare as a UK citizen, but this



excludes prescriptions, eye tests, glasses and dental treatment. It also won't cover emergency repatriation. Even if you have paid the healthcare surcharge you may need some health cover with your travel insurance. The NHS website provides details of [prescription costs](#) (around GBE9.65 per item). You should [register with your nearest GP](#) in your first week at Surrey or online before arrival.

### Health insurance for study of less than 6 months

International students studying at Surrey for less than 6 months will not be covered by the NHS, except for the free services listed above, and students from countries with a reciprocal health agreement with the UK are unlikely to have full health and repatriation cover, so you must take out private health insurance. If you fall ill or need treatment during your stay, you should book an appointment online or by phone at your [nearest GP](#) and register as a temporary private patient. The treatment charges will be available from the GP reception.

### EU/EEA/Swiss students

You should apply for a [European Health Insurance Card \(EHIC\)](#) in your country before coming to the UK, if you don't have one already. Processing time: usually 2-3 weeks. EHICs don't provide comprehensive healthcare cover so check what yours covers and get some private health cover with your travel insurance to cover the rest. You will need to keep any receipts for treatment and prescriptions you pay for and claim back the costs using your insurance or your EHIC when you return to your country. You will need to pay for any [prescriptions](#), eye tests, glasses and dental treatment you have in the UK.

We recommend students visit their dentist before leaving for the UK.

### Ongoing medical conditions

Students with an ongoing medical condition should see your doctor before travelling to the UK. You will need to bring with you a good supply of any medicine you take and a letter from your doctor or medical notes translated into English. Book an appointment at your nearest GP for your first few days at Surrey. Students who require a fridge to store medication should discuss their needs with the [Disability & Neurodiversity team](#) and inform the Accommodation team ([accommodation@surrey.ac.uk](mailto:accommodation@surrey.ac.uk)) – you will probably need to purchase a mini-fridge for your room.

### Coronavirus

There are no longer any legal restrictions concerning Covid-19 in England. Students who are at increased risk and students who are health workers are eligible for a free seasonal COVID-19 vaccination from your local GP, a named pharmacy or a walk-in Covid vaccination site (see <https://www.nhs.uk/conditions/covid-19/covid-19-vaccination/getting-a-covid-19-vaccine/>). While registration with a GP is encouraged so that you can download your COVID-19 vaccine passport, you can request a COVID-19 vaccination appointment as an unregistered patient through a local GP practice. You will be offered the same vaccine as those you have received abroad or the most similar vaccine available in the UK. Please bring the documentation from your previous doses with you and let your UK GP know which type you need.

### Meningitis ACWY

It is recommended that all students are vaccinated against [Meningitis ACWY](#) before arriving at university in the UK. If you arrive without having had this vaccination, you may be able to get a free vaccination after your arrival at your local GP.

## Money Matters

### Visa requirements

Students from some countries who need a visa must show that you have enough money to cover living costs of GBE1,023 per month (maintenance, including accommodation) for the duration of your stay. We recommend however that all students gather together evidence that you can support yourself financially during your stay in case you are asked to provide it while your visa is being processed or as you arrive at the UK border – see [here](#).

### Living costs

You will need to budget carefully to cover all your living costs, which include accommodation, clothes, transport, books, food and entertainment, plus your flight to the UK and any travel you plan to do in the UK or Europe. Although UK Visas and Immigration has specific [financial requirements](#) for a visa application, it is difficult to estimate how much money you will spend in a semester or year as it depends on your lifestyle and circumstances. The University of Surrey estimates that you will need at least [GBE250](#) per week to cover your general living expenses, including rent.

Here are some sites that may help you estimate the costs for you of living and studying in the UK and provide some tips on how to save money and live on a budget:



Which University: [Student Budget Calculator](#) is a useful tool for helping you to evaluate approximate costs staying in the UK.

University of Surrey: [Budgeting Advice](#)

British Council: [Cost of studying and living in the UK](#) and [8 top money-saving tips for international students](#).

### Avoiding bank fees

We recommend opening an [online bank account](#) to avoid currency conversion and money transfer fees. Many local high-street banks in the UK require you to have been resident in the UK for at least a year or be doing a full degree in the UK, so online bank accounts are the best option for short-term exchange students (e.g. Starling, Revolut, Monese, etc).

### Contactless payments

Contactless payments are now the preferred payment method in the UK, rather than cash, and in some cases, contactless may be the only payment option. This includes buses and taxis. However, we recommend bringing some UK currency - no more than GB£400 - in case you have difficulties with any contactless payments.

## Exchange Orientation

Exchange and Study Abroad students have a compulsory 2-day in-person Exchange Orientation before teaching begins. This includes talks, guided tours and social activities to help you get to know your fellow exchange and international students and to settle in quickly. During the orientation, you will receive important guidance and information about your stay at Surrey, complete your university registration, collect your campus card, and more!

Orientation is always scheduled for 09.00-17.00 on the Thursday and Friday before the main Welcome Week for new students in September and just before teaching begins in February. Your orientation timetable will go live on our [Welcome website](#) a few weeks before your arrival.

## Exams, Assessments and Transcripts

**Module pass mark:** 40% for undergraduate (Bachelor's) students; 50% for postgraduate taught (Master's) students.

### Exams and assessments

Most modules have mid-semester and end-of-semester assessments. For updates on assessments, check [Exams/Assessments](#).

The module descriptions on our [catalogue](#) provide details of how each module will be assessed. Assessments may include in-person or online exams, individual or group presentations, or coursework assignments. Module descriptions on our module catalogue will be updated during May with any changes to the assessment type. Exchange applicants must be able to stay at Surrey to the end of the semester if you have in-person exams. Earlier outward travel and internships should not be booked until you know the date and format of your last assessment. Please note that if you need to swap modules just before or at the start of your stay because module choices are not approved or you have unavoidable timetable clashes, you may find you need to stay at Surrey longer than you expected. Your exam timetable will be added to your online study timetable a month before the start of the exam period – around late November/late April.

If teaching at your home university starts before the end of the Surrey exam period in January, you are advised to select only assignment-based modules, since assignments can be submitted earlier and remotely. If this is not possible, we would recommend you come to Surrey for our spring semester. Otherwise, you would need to get approval to remain at Surrey to finish your exams and then catch up with any missed classes at your home institution on your return. It is our University policy that students are not allowed to take Surrey in-person, on-campus exams early or at another institution.

### Extenuating circumstances

If you are unable to submit assignments by the deadline or to do assessments, requests for the recognition of certain [extenuating circumstances](#) (i.e. illness or bereavement) will be considered, as long as requests are submitted before the assessment deadline and accompanied by recent supporting evidence from an appropriate practitioner or professional (e.g. doctor, mental health professional, etc). The Students' Union can also help to support your claim.

If extenuating circumstances are approved, any reassessment you take in our reassessment period from mid-end August will be considered your first attempt. If you failed a module without extenuating circumstances, any reassessment in August would be considered your second attempt and would be capped at 40% for undergraduate modules and 50% for postgraduate modules.

### Results release

Students get prompt feedback on each mid-semester assignment or assessment via SurreyLearn, our virtual learning environment. For end-of-semester exams and assignments, your results will be published on your Surrey Self Service account (our student records system). We are unable to release your results before this. However, if you need a basic pass/fail confirmation sooner for a further degree application deadline, we may be able to provide this to your home institution. Full-year students can request a Progress Report with their mid-year results from their Faculty office if their home institution needs





an official document with their results mid-year. For further information about exams, assessments and results, see [here](#).

### Transcript of results

The IEO aims to email each exchange/study abroad student who has passed all of their modules an official Surrey transcript of records in pdf format within a day of [marks release day](#) (within 5 weeks of the end of the semester), copied to your exchange office. A hard copy will only be posted to your sending institution's exchange office if specifically required by the institution. Transcripts include the % mark for each module and the Surrey and ECTS credits awarded for each, together with the average % and ECTS for each level (year) of study. Full-year students taking one of our extracurricular Global Graduate Award modules (in a modern language, sustainability or global citizenship) will also have your mark and credits for this on the transcript. We do not provide a GPA score or grades, so it is up to your home institution to transfer your results to your home degree according to their own criteria.

### Failed modules

Under the University of Surrey's regulations, students who have failed one or more modules will be offered the opportunity to resit failed exams or, for modules assessed by coursework, to submit new assignments in our mid-end August resit period. You generally only need to be reassessed on the part of the module that you failed.

### Reassessments

If you fail a module overall, you will automatically be registered for reassessment of the unit/s you failed in our late summer assessment period, around mid-end August. You will normally be assessed in the same way as the original assessment that you failed – through an on-campus exam or an online exam (which often give you a large window within which to take the exam) or a new coursework assignment, which can be submitted electronically by a deadline. The module description on the [catalogue](#) provides information about the reassessment method, or you can ask the module leader. If you do, discuss your options with your home department – you may be able to take an equivalent assessment at your home institution. Students retaking an exam must be available for the whole reassessment period – exams can be scheduled at any point in the last 2 or so weeks of August and the final timetable is released approximately 2 weeks after result release day, usually late July/early August. Unless you have extenuating circumstances that were approved (e.g. you were ill, suffered a bereavement, etc.), this will be considered your 2<sup>nd</sup> attempt and you can only achieve the pass mark for the part of the module for which you are being assessed (40% for undergraduates; 50% for postgraduates).

You must inform the IEO ([ieo.incoming@surrey.ac.uk](mailto:ieo.incoming@surrey.ac.uk)) and the relevant Faculty Assessments team ([FASS-Assessments@surrey.ac.uk](mailto:FASS-Assessments@surrey.ac.uk) / [FEPS-Assessments@surrey.ac.uk](mailto:FEPS-Assessments@surrey.ac.uk) / [FHMS-Assessments@surrey.ac.uk](mailto:FHMS-Assessments@surrey.ac.uk)) as soon as possible if you do not wish to be reassessed/resit, as otherwise you may not be registered for the reassessment and we will hold back your transcript.

### Reassessment results

[Results](#) for reassessed modules are usually published around the third week in September.

### Compensation

We do not provide incoming exchange/study abroad students with compensation for failed modules. It is up to your home institution to apply compensation if you are eligible under your home university regulations.

Full rules regarding assessments and reassessments will be provided in your programme handbook/s.

## Sustainability

At Surrey, we have made a commitment to take positive actions to mitigate our impact on the Earth, such as our target for net zero emissions by 2030, and we encourage all our incoming students to take a more active consideration for the environment.

- Consider taking a more sustainable mode of transport, for example taking a train instead of flying to Surrey or walking and cycling to campus or town. Could you fly part of the way before adopting a 'slow travel' approach to the UK? 'Slow travel' is travelling long distances over land and sea and spending time enjoying the journey. This option allows you to explore and see more of the region, even as you sit on a train or bus, providing more opportunities for spontaneity and to make connections meaning it can be an experience by itself! Trains and buses often arrive in city centres, can be cheaper and have fewer luggage limits as well as offering more legroom.
- If you must fly, direct is best and opt for a greener option using the 'Green option' filter on [Skyscanner](#) or the [Atmosfair Airline Index](#).
- Consider [offsetting your carbon emissions](#)
- When travelling beyond Surrey, consider booking eco-friendly accommodation using sites such as [bookdifferent.com](#) and look out for [eco-labels](#).
- Packing light also helps to reduce your carbon emissions! Though we do recommend packing a few items to reduce your single-use plastics, such as a reusable water bottle, coffee cup and lunchbox.
- Use the [Refill](#) app to locate the nearest water refill station globally and try and drink only tap water.



- Buy local seasonal produce where you can, making the most of the Farmer's Market on campus on Thursdays.
- Look out for Surrey's carbon footprint awareness labelling system at campus food outlets to make more informed choices.
- Consider adopting a plant-based diet.
- Recycle and reuse where possible. In the UK, there is a tax on single use plastic shopping bags, so everyone is encouraged to bring 'bags for life' to the supermarket.
- Get involved in sustainability projects, such as through various societies (Enactus, Garden Society, Engineers without Borders and People and Planet) and other events such as litter picks. Take a free mini course on SurreyLearn to further educate yourself on issues of climate change.

## Ways you can help the IEO

While you are on exchange at Surrey, there will be various opportunities for you to help the International Engagement Office promote study abroad opportunities, both to encourage incoming exchange students like you to Surrey and to promote your home institution to Surrey students. This is a valuable opportunity to further develop your cultural intelligence and skills for the workplace – great experience to mention in job applications!

This could include but is not limited to:

- Helping at the Study Abroad Fair and other events such as pre-departure briefings and socials for Surrey students, as well as contributing to the running of incoming activities.
- Providing content for the [@SurreyAbroad Instagram](#) account. Be sure to use #surreyabroad in your own posts to share your experiences in Surrey with us!
- Entering our annual photo and video competition.
- Writing [blog posts](#) about your experiences.
- Providing a testimonial of your stay at Surrey for us to use for marketing purposes.
- Providing us with feedback through our arrival and departure surveys so we can improve the experience for future exchange students.

## Travel and Tourist Information

### Train Travel

Local train travel information: <https://transport.surrey.ac.uk/train>

Trains to/from Gatwick airport: [thetrainline.com/train-times/gatwick-airport-to-guildford](http://thetrainline.com/train-times/gatwick-airport-to-guildford)

UK-wide train times, prices and tickets: [nationalrail.co.uk](http://nationalrail.co.uk) or [thetrainline.com](http://thetrainline.com) (click on 'Get Cheapest Tickets' for budget travel through multiple/split tickets)

Student 16-25 Railcard: [16-25railcard.co.uk](http://16-25railcard.co.uk) – GB£30 for the year – 1/3 off train fares UK-wide outside rush-hour.

Group train travel – [nationalrail.co.uk](http://nationalrail.co.uk) – if you travel in groups of 3+ people, you can also get 1/3 off train travel without a railcard if you all travel together both ways. Trains to Central London: 34 minutes to London Waterloo station – plan your journey and check the cost here [journey planner](#).

2 for 1 entry to London attractions: Use your train ticket to get [2 for 1 entry to top London tourist attractions](#).

London maps: <https://tfl.gov.uk/maps>

Live London Tube (underground train) travel app – [TfL Go app](#)

Eurostar train travel to Europe: [Eurostar](#) or [thetrainline.com](http://thetrainline.com) for cheap Eurostar tickets.

### Coach Travel

Coach travel between Heathrow airport terminals 2, 3 and 5 and Guildford railway station: RailAir 2 - <https://www.railair.com>

UK-wide coach routes, times, prices and tickets: [checkmybus.co.uk/bus-providers](http://checkmybus.co.uk/bus-providers).

### Buses

Local Guildford bus routes, tickets and discounted student bus passes: [transport.surrey.ac.uk/bus](http://transport.surrey.ac.uk/bus)

[Map](#) of Guildford bus routes.

[Stagecoach bus no. 1](#): Guildford town centre/Friary bus station – back of train station – University Stag Hill campus/Austin Pearce bus stops – Tesco superstore – Hospital – Manor Park student village/Francis Crick Road – Surrey Sports Park – Tesco superstore – University Stag Hill campus/Austin Pearce bus stops – back of train station – Guildford town centre/Friary bus



station.

[Stagecoach bus no. 2](#): Hazel Farm/Hamilton Drive – Lidl/Woodbridge Meadows (13-minute walk to [Yorke's railway bridge](#) for University) – Guildford town centre/Friary bus station – and back in reverse.

## Tourist Information

**Guildford Tourist Information:** [guildford.gov.uk/visitguildford/touristinformationcentre](http://guildford.gov.uk/visitguildford/touristinformationcentre)

**Surrey Tourist Information:** [visitsurrey.com](http://visitsurrey.com)

**London Tourist Information:** [visitlondon.com](http://visitlondon.com)

**Southeast England Tourist Information:** [visitsoutheastengland.com](http://visitsoutheastengland.com)

**Britain Tourist Information:** [visitbritain.com/gb/en](http://visitbritain.com/gb/en)



*Dapdune Wharf, River Wey & Godalming Navigations, Guildford*



*Polesden Lacey house and gardens, Great Bookham, near Guildford*



*Surrey Area of Outstanding Natural Beauty on the edge of Guildford*



*Guildford High Street*

## Further Sources of Exchange & Study Abroad Information

### Incoming Exchange & Study Abroad website

Check out the [Preparing for your exchange page](#) on our [Incoming Exchange Students website](#) or our Sharepoint, which have lots of information about visas, health care and insurance, finances, what to pack, arrival, orientation, our buddy network and more!

### Online appointment

Once you have registered and have a Surrey IT account, book an [online appointment](#) with one of our IEO Incoming Exchange and Study Abroad advisors to ask any questions you may have about studying at Surrey.

### Student website

MySurrey is the student area of our website where you can search for all kinds of information relating to your studies and student life at Surrey. We recommend you download our MySurrey app to your mobile phone for quick and easy access to information!



## Welcome website

You will be invited to visit our [Welcome website](#) a couple of months before your arrival. Most of the [pre-arrival information and checklists](#) you need to plan your stay are there, plus links for you to complete your university pre-registration and set up your IT/email account. Nearer the time of your arrival, you will be able to see your online [orientation timetable](#).

## SurreyLearn – our virtual learning environment

Once you have arrived at Surrey, you will be able to log into your module and academic support pages on SurreyLearn, which is our virtual learning environment, where you will find messages from your module leader, news, your course overview and materials, links to library resources, your module assessment deadlines, any group allocations, feedback and marks.

## Other websites about studying and living in the UK

[British Council](#) - find useful information about studying and living in Britain

[Prepare for Success](#) provides interactive learning activities to prepare you for studying in the UK.